Scalefusion
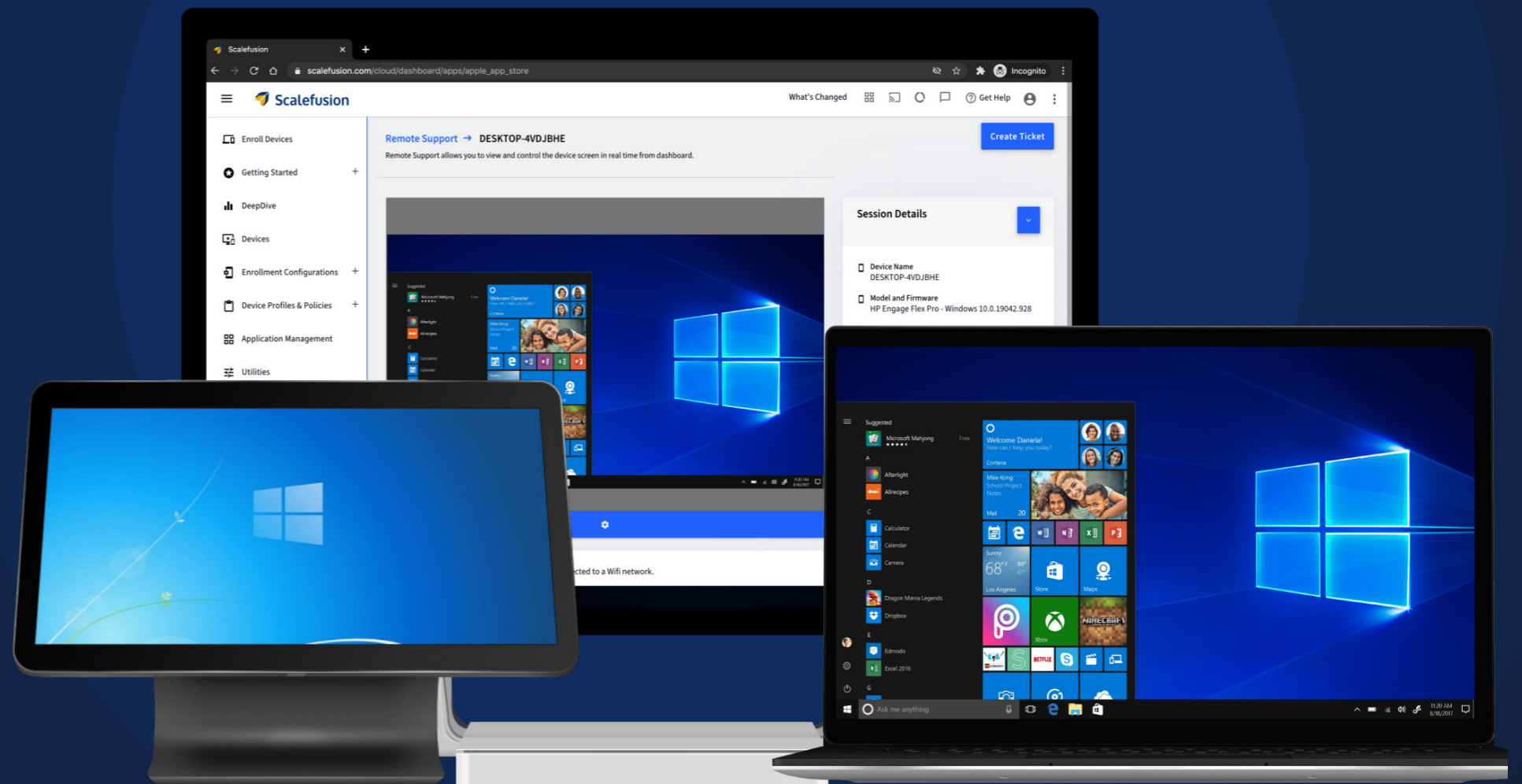
Windows Case Study Compendium

Discover how Scalefusion helped customers achieve their
Windows device management goals

Table of Content

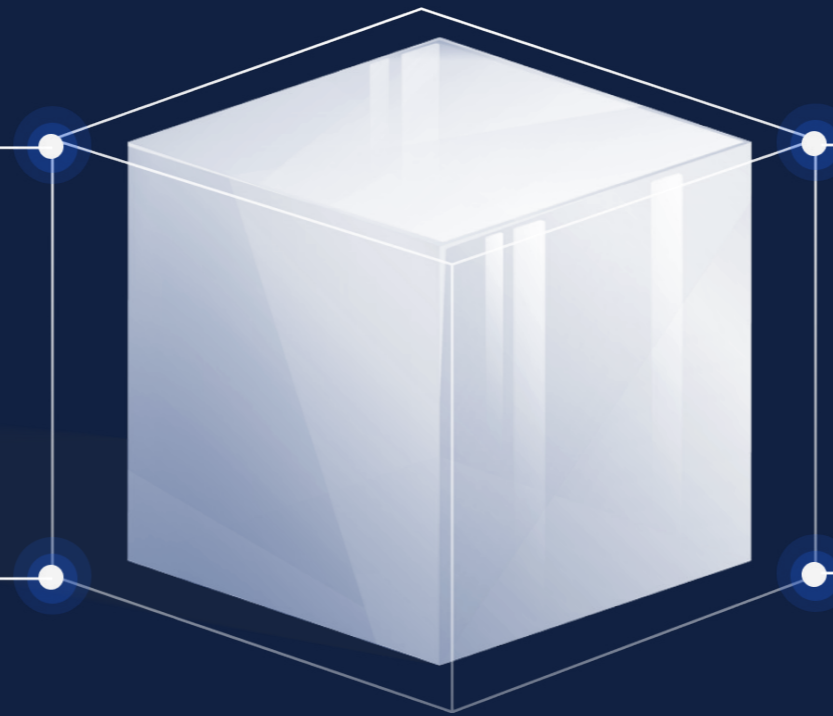# Ullman Media implemented Conditional Email Access across 250+ Windows devices with Scalefusion.

Quick Overview

Ullman Media is a leading dubbing studio, providing multilingual dubbing of the highest quality to major clients worldwide. Windows devices are part and parcel of daily operations at Ullman Media. Hence, it sought a one-stop solution to manage and secure all its Windows devices. Scalefusion helped Ullman Media manage more than 250 Windows devices efficiently.

Key Benefits

- Successfully managed 250+ Windows devices
- Prevented unauthorized access to work emails
- Streamlined and simplified redundant IT tasks
- Ensured device and corporate data security

Business Challenges

Ullman Media wanted a comprehensive solution to combat the challenges faced with its Windows device management. Most importantly, it wanted to implement Conditional Email Access (CEA) to monitor devices accessing its corporate email server and Google Workspace and prevent email access on devices that do not comply with its organizational policies.

The company was seeking a solution to manage compliance, identify the latest patches, and push them to devices remotely. To keep its corporate data secure, Ullman Media wanted to implement BitLocker encryption to wipe device data in case of a security breach remotely.

Aiming to expedite the content management process, it wanted to manage and push content remotely from anywhere to all its Windows devices.

Solution

Scalefusion was the ideal solution for all device management needs of Ullman Media. Scalefusion's Conditional Email Access capabilities prevented unauthorized access to work emails for users whose devices were not managed by Scalefusion MDM.

Scalefusion's Patch Management for Windows reduced the time and effort of the Ullman Media team by automating patch updates on managed devices. This ensured devices were up-to-date with the latest security patches and bug fixes, enabling uninterrupted business operations.

The Content and Application Management feature helped Ullman Media push content, install custom apps on devices, and manage them all from the Scalefusion dashboard. The Remote Troubleshooting feature helped the company resolve device issues faster, reducing downtime. Apart from Scalefusion's unparalleled device management features, quick customer support enhanced the overall device management experience for Ullman Media.

![INCREFF — Incredible Efficiency]
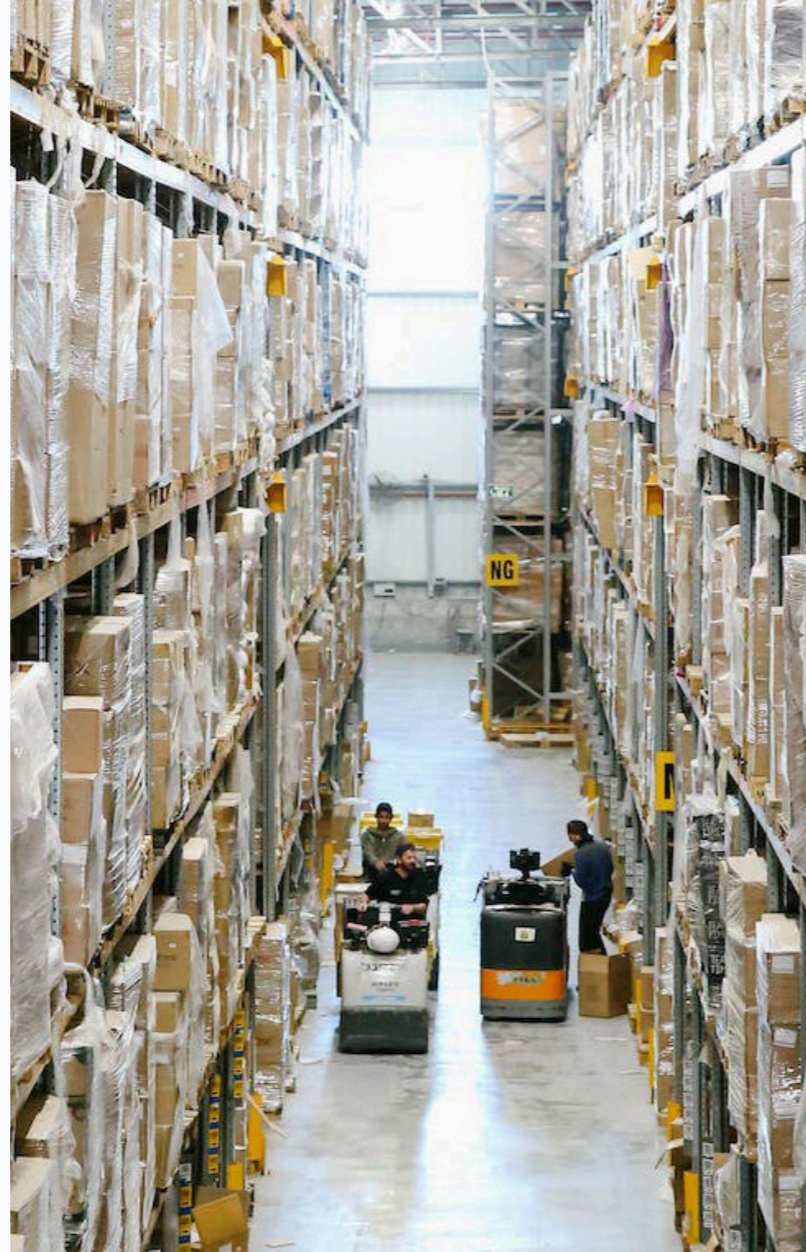
Increff leveraged Scalefusion to secure and manage its Windows workstations efficiently.

Quick Overview

Increff is a supply chain tech company that provides simple technology solutions for complex inventory problems to create a visible impact in the retail and e-commerce industries. The company needed to manage its devices and gain visibility and control to ensure smooth operations. With Scalefusion Windows MDM, Increff could fight through mobility challenges and take control of its Windows devices.

Key Benefits

- Successful management of 275 Windows devices
- Improved overall efficiency
- Remote management of devices
- Quick resolution of device errors
- Better security ecosystem

Business Challenges

Some key challenges Increff faced were locking down devices, monitoring device usage and performing troubleshooting actions remotely. The company needed remote management and support for Windows devices.

Increff wanted to streamline IT tasks and improve the security of its corporate data. It was looking for a platform to help the company address OS vulnerabilities and troubleshoot device issues without user intervention. It also wanted to set up a passcode policy and remove local admin privileges.

Increff required a comprehensive solution allowing it to create device groups and push content in bulk onto these groups. It also sought a solution to deploy in-house business apps on these devices. Lastly, it wanted to remotely wipe the device data in case it was lost or stolen.

Solution

Increff chose Scalefusion to manage its Windows devices. The workflow feature helped the company streamline and automate IT tasks, reducing manual IT processes. Increff could configure peripheral settings and block USB access to read-only, thus preventing unauthorized transfer of sensitive data. The company was able to deploy native/private applications on its Windows devices via the Enterprise App Store.

Remote Cast and Control helped troubleshoot device errors. The Windows Patch Management feature enabled Increff to automate the patching and updating process on remote Windows laptops and PCs (or Windows endpoints).

Not just this, IT admins could easily apply passcode policies on devices to prevent unauthorized access and remotely perform actions like factory reset and data wipe in case any anomalies were detected.

![Birdeye logo]

Quick Overview

Birdeye is a customer experience platform for small businesses. It provides multi-location businesses with the data and the tools to deliver great experiences at every step of the customer journey. Windows devices are predominantly used in its day-to-day business operations. Scalefusion, with its powerful MDM solution, helped Birdeye manage its Windows devices and endpoints effectively.

Key Benefits

- Successfully managed around 250+ Windows devices
- Improved employee productivity
- Increased process efficiency
- Pushing timely updates
- Reduced device downtime

Birdeye managed more than 250 Windows devices with Scalefusion Windows MDM

Business Challenges

In its efforts to deliver the best service possible to its customers, the need for a central system to manage the vast inventory of Windows devices was imperative for Birdeye. The company was looking to attain granular control over its Windows devices to monitor and restrict non-work-related activities. It wanted to restrict access to certain applications and websites.

Furthermore, Birdeye wanted to publish content remotely on devices. It was facing some issues with fixing the vulnerabilities found in outdated Windows OS and wanted to be equipped with a solution that could automate OS patching in a jiffy.

Birdeye was looking for a solution that could restrict access to certain websites and provide remote troubleshooting options to reduce device downtime rates.

Solution

Scalefusion was the perfect solution for Birdeye to fulfill all its device management needs. Scalefusion Windows MDM provided a plethora of features that Birdeye leveraged to manage its desktops.
Scalefusion's Automated Patch Management helped the company address OS vulnerabilities on Windows workstations.

Scalefusion's helped Birdeye streamline device management and increase productivity. Remote Cast and Control made troubleshooting easy, Workflows Automation automated IT tasks, and app restrictions and web content filtering gave them greater control over device usage.

Birdeye used other Scalefusion features like Custom Branding, Browser Management, etc., to secure, monitor, and manage its Windows devices. Scalefusion's support team backed Birdeye through its device management journey and provided quick resolutions to maximize the benefits of Scalefusion Windows MDM.

Secretlab managed its Windows desktops deployed in the gaming zone with Scalefusion MDM

Quick Overview

Secretlab is a Singapore-based furniture company that designs and manufactures gaming chairs. In pursuit of scaling business endeavors, it set up a gaming zone equipped with desktops. The company wanted an efficient solution to manage the desktops in the entire gaming zone. Scalefusion Windows MDM took charge and helped Secretlab monitor its device activity and restrict access to certain websites.

Business Challenges

Secretlab established a gaming zone where it installed desktops to enhance customer experience. Device downtimes were causing a poor customer experience. It seeked a solution to gain remote control and troubleshoot device issues quickly.

Secretlab also wanted to restrict customers from accessing certain websites to avoid unintended usage of devices.

Solution

Secretlab zeroed in on Scalefusion MDM for its Windows device management needs. Scalefusion helped Secretlab lock down its desktops deployed in the gaming zone to restrict unwanted access.

Secretlab leveraged the Remote Cast and Control feature to troubleshoot device issues, eliminating all system errors without any physical intervention and saving time and money. This significantly reduced device downtime and elevated the customer experience for the company. Scalefusion's DeepDive analytics feature helped Secretlab get a microscopic view of device information.

With the assistance of Scalefusion's support team, Secretlab could optimally enroll its Windows devices and monitor them closely.

Key Benefits

- Successful management of Windows desktops in the gaming zone
- A holistic view of device inventory
- Quick remediation of device downtime
- Reduced expenses on physical troubleshooting