Scalefusion effectively helped Acta Digital to take control of their devices and to drive security, productivity, and business efficiency altogether

Actadigital

## About the Company

Acta DigitalTM is a Suite developed by the Axertia Group - a group of companies that specialize in different technological areas and product development and are known for always maintaining the highest software quality. The group has a presence across the globe in countries like Spain (Segovia and Murcia), Mexico (Mexico City), and Argentina (Santa Fe). The client base is spread across the USA, Mexico, Argentina, Brazil, Great Britain, Italy, France, Benelux, Germany, Russia, Australia. Acta Digital™ is responsible for publishing the documents associated with the plenary session in a session viewer with multiple themes and styles to choose from.

## Business Goals

Acta Digital ™ is a Suite that integrates with the institution's document manager to send or receive information from current systems. The suite opens the responsibility of holding plenary sessions by Video conference for the institutions. The suite is also responsible for the publication of the documents associated with the plenary session in a session viewer with multiple themes and styles to choose from. Its powerful interface allows the institutions' to incorporate their own HTML code or CSS styles with a simple command, thus providing the visualization portal with great versatility. It adapts to large and small Town Halls, as well as Provincial Councils. Its services include professional transcription, digital cloud act, professional recording, remote monitoring, and streaming.

## Challenges

Acta Digital ™ has the functionality of holding and recording plenary sessions by video conference for the professionals associated with an institute. The organization wanted to provide necessary devices with the organization's pre-installed software to these institutional professionals to align with their business purposes. Since the organization has a suite that integrates with the institution's document manager and sends or receives information from current systems, they wanted to ensure that these devices are locked down in Kiosk mode to prevent any sort of misuse or modifications of the content in the device or app settings. The major challenge that the company encountered was to mitigate the risk of security and track usage of the device performance remotely. Since these devices were to be utilized for a specific

### Industry

IT and Software

### Solutions & Features

- Kiosk Lockdown
- Android Device Management
- Application Management
- DeepDive Analytics
- Location Tracking
- Device Grouping
- Custom Branding

### Key Benefits

- Remote device monitoring and management
- Reduced cost and increased overall operational excellence
- Device monitoring for performance and security

### Why Scalefusion

- Industry-leading UEM provider with simplified and intuitive mobile device management experience
- Easy to configure, deploy, and upgrade devices and apps across the entire lifecycle
- Leading choice for a scalable solution with multi-OS support

business requirement, it was necessary to have access control of the device with a remote management facility while tracking the device's usages and activities altogether.

## Solution

Acta Digital ™ chose Scalefusion that seamlessly mitigated their customer challenges by enabling the organizational devices into Kiosk mode. Now, all the devices that were given to the institutes' professionals to use the company software had the remote access control from the web-based dashboard of Scalefusion for the IT admins. By decluttering the UI of the organizational-owned devices, Acta Digital ™ deployed the applications that were necessary for business purposes only on all the device profiles. With the Scalefusion Enterprise Store, the IT team of Acta Digital ™ could remotely manage and monitor the devices as well as the app settings remotely so that the security measures for unauthorized applications are handy. With the help of Scalefusion Deepdive, the IT teams were also able to secure the device settings from unauthorized modifications and round-the-clock monitoring. This also allowed the customers to track their device health status in terms of battery, internal usage, and application updates respectively. Scalefusion's Remote Cast feature also enabled the IT teams to resolve any device issues reported or encountered while also managing and updating the business-installed applications remotely. Additional features of the Scalefusion that fit best for the clientele were remote locking and unlocking of devices, autologin, branding, device grouping, GPS history, and time-zone settings.

## Key Results

Working with Scalefusion has brought out the following proven results for Acta Digital ™ :

• Drive focused business results by the deployment of business-related applications only
• Improved operational efficiency by device monitoring and remote locking and unlocking
• Device tracking in real-time with the help of GPS and retrieve previous location history of all the device profiles

## Testimonial

"Scalefusion enabled us to successfully lock down our devices and we could also remotely monitor and manage our device and app settings with ease. The solution proved to be of great help in letting us meet our business purpose in a controlled and secure manner. Using Scalefusion was a great relief!"

### About Scalefusion

Ambitious companies around the world trust Scalefusion to secure and manage endpoints including smartphones, tablets, laptops, rugged devices, POS and digital signages. Our mission is to make Device Management simple and effortless along with providing world class customer support.

### Enterprise Sales & Partnerships

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